



Visitor Guidelines **July 1, 2007**

Admission Policy

Discovery Gateway welcomes the adventure-minded of all ages!

Discovery Gateway requires children under age 14 to be accompanied by a responsible adult of at least 18 years of age. Adults are expected to stay with the children in their group and are encouraged to participate in the Discovery Gateway experience. Adults are responsible for the behavior and safety of the children in their care.

Visitors 14 years of age and older (unaccompanied by a child) must check-in at the center kiosk. They will be issued a guest wrist band, which can be obtained by paying admission and leaving a valid and current photo identification at the center kiosk. Discovery Gateway requires all nontraditional guests to leave a name and address on file. This information will be used in the event of a medical or other emergency. Upon departure, guests will turn in their wrist band to receive their photo identification.

Junior Board and other facilitated pre-teen and early teen programs do not require an accompanying adult on-site during the scheduled program time. Participation in these programs requires the following forms in advance:

- Program application and authorization
- Medical information and waiver
- Media release form
- Drop-off and pick-up agreement

Visitor Behavior

Discovery Gateway has created "house rules" that all guests (children and adults) are asked to follow. These include:

- Have fun!
- Learn something new.
- Help others to learn something new and have fun, too!
- Respect others.

Discovery Gateway reserves the right to refuse or revoke admission and/or membership without refund to anyone whose behavior at Discovery Gateway appears inconsistent with a safe, respectful, and enjoyable experience. No explanation is required. Discovery Gateway staff must fill out an incident report any time admission or membership is refused or revoked.

Questions and concerns may be directed to Maria Farrington, Executive Director.